

# Mental Health and Functional and Access Needs



# EMERGENCY RESOURCE DIRECTORY

*for Greater Kansas City*

JULY 2013



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## INTRODUCTION

This resource directory is intended primarily for emergency managers, emergency planners, and first responders. It contains a list of companies and/or individuals as identified that provide goods and/or services to assist those with functional and access needs as identified and confirmed by the developing committee. Some of the contact information herein may not be for public release. Information is current as of March 2013. The directory will be periodically reviewed and updated.

## HOW TO USE THIS DIRECTORY

This directory is divided into categories that users may find helpful when looking for resources to assist persons with functional and access needs within the Kansas City metropolitan region during times of emergencies or disaster. The categories are further divided into subcategories to help users quickly locate needed resources. Where applicable, subcategories are separated by state when available information such as cost or service area is included.

The categories are:

- 1. Communications Resources** — Interpreters, translators, braille transcription services and technology that can assist with communication.
- 2. Mental Health Services** — Individuals and agencies that can provide services for a range of mental and emotional issues, from counseling to traumatic head injuries.
- 3. Dialysis Services** — A listing of dialysis clinics in the nine-country region.
- 4. Pharmaceuticals, Medical and Physical Assistance Supplies** — Durable medical equipment suppliers, regional

caches and equipment vendors; medical supplies encompass resources needed for life preservation and sustainability as well as assistive devices.

5. **Woody Debris Removal** — Vendors and organizations that can move debris from the yard to the street for sanitation pick up.
6. **Assisted Transportation Services** — Vendors and organizations that provide standard and accessible transportation for various functional needs.
7. **Underage/Minor Services** — Organizations providing care for legal minors, including reunification of minors with their guardians.
8. **Social Services** — Cultural services, senior services, senior centers, and youth services.

# 1. COMMUNICATIONS RESOURCES

## ■ BRAILLE TRANSCRIPTION

### Kansas

#### **Byington Advocacy Consulting of Kansas**

Ann Byington, owner  
Topeka, KS  
Phone: 785-233-3839  
Email: abyington@cox.net

### Missouri

#### **Alpha Pointe Association for the Blind**

Kansas City, MO  
Phone: 816-421-5848  
Email: info@alphapointe.org  
Website: www.alphapointe.org  
Fee: Negotiated at time of service

*Provides comprehensive rehabilitation training and employment services to youth, adults and seniors who have experienced vision loss. During a disaster, service may include, but not be limited to orientation to one's new surroundings, assistance in obtaining other services that will enhance independence and employment.*

#### **Hadley School for the Blind**

700 Elm St., Winnetka, IL 60093  
Phone: 800-323-4238  
Email: info@hadley.edu

*Limited ability to transcribe languages other than English into Braille. If not transcribed in English, document needs to be in target language.*

#### **Braille Skills of Kansas City**

R.J. Polk  
Phone: 816-305-9993  
Fee: Negotiated at time of service

*Transcription, signage and Braille instruction*

**Rehabilitation Services for the Blind**

Kansas City North

615 E. 13th St., Rm 409, Kansas City, MO 64106

Phone: 816-889-2677 Fax: 816-889-2504

Email: askrsb@dss.mo.gov

*Provides services to people with varying degrees of visual impairment, ranging from those who cannot read regular print to those who are totally blind so that they may attain independence for personal and vocational success*

**Rehabilitation Services for the Blind**

Kansas City South

4309 E. 50th Terrace, Suite B, Kansas City, MO 64130

Phone: 816-929-7171 Fax: 816-7-929-77-170

Email: askrsb@dss.mo.gov

*Provides services to people with varying degrees of visual impairment, ranging from those who cannot read regular print to those who are totally blind so that they may attain independence for personal and vocational success*

## ■ SERVICES FOR LIMITED ENGLISH PROFICIENCY/NON-ENGLISH SPEAKING POPULATION

### National

#### **AT&T**

Services offered: Interpretive (conversational)

Phone: 866-339-9927 (Spanish, Japanese, Arabic, Cantonese, Latino, Korean, Mandarin, Russian, Vietnamese, Polish) or 800-203-8600 (All other languages)

Normal operational hours: 24 hours/day

Fee for service: No fee during disaster

Provide emergency/disaster response?: No

Number of languages provided: 200 languages

Number of Interpreters: 200+ interpreters

Will interpreters travel on-site?: No



**Propio**

**Services offered:** Interpretive (legal, medical, conversational)

**Contact for services:** Jim Fackrell, Jim Exby

**Phone:** 913-439-7938 (office hours) or 913-381-3143 (after hours)

**Email:** jim.exby@propio-ls.com

**Normal operational hours:** 24-hour hotline; 8 a.m.-10 p.m. (office)

**Fee for service:** \$1.39 per minute (for all languages)

**Provide emergency/disaster response?:** No

**Number of languages provided:** 200 languages

**Number of Interpreters:** 5,000 interpreters

**Will interpreters travel on-site?:** Most services over the phone; may be available to travel upon request

**Spanish Voice Group**

**Services offered:** Interpretive (conversational)

**Contact for service:** Maria Andujar

**Phone:** 816-921-2484 (office); hotline number issued when account is opened

**Normal operational hours:** 24-hour hotline; 8 a.m.-5 p.m. (office)

**Fee for service:** \$1.20 per minute

**Provide emergency/disaster response services?:** No

**Number of languages provided:** 200 languages

**Will interpreters travel on-site?:** If resources available, but mostly done over telephone

**Language Line**

**Services Offered:** Interpretive (conversational, 9-1-1, medical, court)

**Phone:** Hotline phone number issued when account opened.

(MARC and various other KCMO agencies have accounts set up.

This includes KCMO 3-1-1.)

**Normal operational hours:** 24-hour hotline

**Fee for service:** \$1.20 per minute

**Provide emergency/disaster response services?:** As per contract

**Number of languages provided:** Nearly all languages spoken in USA

**Number of interpreters:** 5,000

**Will interpreters travel on-site?:** If someone is available

## Regional

### **United Way of Greater Kansas City (211)**

801 W 47th St., Suite 500, Kansas City, MO 64112

Phone: 866-320-5764 or 2-1-1

Website: [www.unitedwaygkc.org](http://www.unitedwaygkc.org)

**Services Offered:** Interpretive (conversational)

**Normal operational hours:** 24-hour hotline

**Fee for service:** No

**Provide emergency/disaster response services:** Yes; referral hotline during disaster

**Number of languages provided:** 1-2 Spanish speakers in house/daytime. Other languages-an outside service is used.

**Will interpreters travel on-site?:** No

## Kansas

### **Catholic Charities of Northeast Kansas**

9720 W. 87th St., Overland Park, KS 66212

Phone: 913-433-2100 Fax: 913-433-2101

Email: [info@catholiccharitiesks.org](mailto:info@catholiccharitiesks.org)

Website: [www.catholiccharitiesks.org](http://www.catholiccharitiesks.org)

*Provides refugee casework and interpreters via a partnership with Jewish Vocation Service.*

### **Jewish Vocational Services**

5801 W 115th St., Shawnee Mission, KS 66211

Phone: 913-327-8130

Email: [jvsinterpreters@jvskc.org](mailto:jvsinterpreters@jvskc.org)

Website: [www.jvskc.org](http://www.jvskc.org)

**Services offered:** Interpretive (conversational, reading, writing, health care, social services, legal, court, educational) for various languages and deaf/hard of hearing

**Normal operational hours:** 8:30 a.m.–4:30 p.m. (M–F)

**Fee for service:** \$45 per hour, two-hour minimum, 15-minute increments.

**Provide emergency/disaster response services?** No

**Number of interpreters and/or translators:** 80 active interpreters.

**Languages offered:** Arabic, Amharic, Burmese, Spanish, Somali, Swahili, Vietnamese, Nepali  
**Will interpreters travel on-site?:** Yes

### **Somali Bantu Foundation of Kansas**

2001 N. 2nd St., Kansas City, KS 66101  
 Phone: 913-839-6282  
 Email: mr.abdi@sbcglobal.net  
 Website: www.somalibantuofkansas.org

*Helps with English and citizenship classes, transportation services and provides Somali interpreters.*

## **Missouri**

### **Jewish Vocational Services**

1608 Baltimore, Kansas City, MO 64108  
 Phone: 816-471-2808 (x1159)  
 Email: jvsinterpreters@jvskc.org  
 Website: www.jvskc.org

**Services offered:** Interpretive (conversational, reading, writing, health care, social services, legal, court, educational) for various languages and deaf/hard of hearing

**Normal operational hours:** 8:30 a.m.–4:30 p.m. (M–F)

**Contact for service:** Gia Simonie

**Fee for service:** \$45 per hour, two-hour minimum, 15-minute increments.

**Provide emergency/disaster response services?** No

**Number of interpreters and/or translators:** 80 active interpreters.

**Languages offered:** Arabic, Amharic, Burmese, Spanish, Somali, Swahili, Vietnamese, Nepali

**Will interpreters travel on-site?:** Yes

## ■ SPANISH SERVICES

### Kansas

#### **KCZZ 1340 AM**

Spanish Radio Station  
1701 S. 55th St., Kansas City, KS 66106  
Website: [www.lagrand1340kc.com](http://www.lagrand1340kc.com)

**Services Offered:** Interpretive (conversational)  
**Normal operational hours:** 9 a.m.-5 p.m. (M-F)  
**Contact for service:** 913-287-1480  
**Fee for service:** No fee for emergencies  
**Provide emergency/disaster response services?:** No, other than sounding the emergency broadcast notification  
**Number of languages provided:** Spanish only  
**Will interpreters travel on-site?:** Yes, if resources available

### Missouri

#### **SP Television LLC, KUKC-LP**

Kansas City, MO  
Phone: 816-556-3900

## ■ SIGN LANGUAGE SERVICE PROVIDERS (COMPANIES)

### Kansas

#### **Professional Interpreting Services**

920 High St., Baldwin City, KS 66006  
Phone: 785-840-5220

#### **Nexus Interpreting Services**

P.O. Box 3226, Olathe, KS 66063  
Phone: 913-220-2333

#### **Deaf Expression, Inc.**

5725 Nieman Rd. #G, Shawnee, KS 66203  
Phone: 913-268-3323

**Missouri****ASL Interpreter Connect, LLC**

Lee's Summit, MO 64081

Phone: 816-533-7011 Fax: 866-302-9587

Email: kris@aslic.net

Website: www.aslic.net

*Can also provide Video Remote Interpreting (VRI); go to website and click "Make a Request." See definition of VRI on page 14.*

**Sign Language Specialists**

P.O. Box 954, Lee's Summit, MO 64063

Phone: 816-246-8770

**Able Hands**

P.O. Box 659, Liberty, MO 64069

Phone: 816-838-4263

**Midland Empire Resources for Independent Living**

4420 S. 40th St., St. Joseph, MO 64503

Phone: 816-279-8558

**■ CAPTIONING SERVICE PROVIDERS (INDIVIDUALS)****Kansas****Carrie Logback**

Overland Park, KS

Phone: 913-579-5008

Email: Cle877@gmail.com

**Chuck Motter**

9413 Hall Drive, Lenexa, KS 66219

Phone: 913-269-9393

Email: chuck@motter.com

**Jane E. Piles**

2323 S.W. 34th St., Topeka, KS 66611

Phone: 785-267-7430

Email: jepiles@swbell.net

## Missouri

### **Deborah Reithmeyer**

Lee's Summit, MO

Phone: 816-554-9858

Email: dreithmeyer@sprintmail.com

## ■ **DEAF COMMUNICATION TECHNOLOGY**

Below is an overview of deaf communications technology provided for education purposes only. These services are for individual users and may not necessarily be available to emergency management for broadcast warnings.

**Internet Protocol (IP) Captioned Telephone:** IP Captioned Telephone Service uses a specially-designed telephone that includes a screen to display what the person at the other end of the line says in captioned text. The caller may use his/her own voice to speak directly into the phone and listen to the extent he/she is able while reading the captions.

**IP Relay:** IP Relay is a text-based form of telephone service involving a communications assistant who voices what the caller types. The communications assistant then types what the call recipient has said.

**Video Remote Interpreting (VRI):** VRI uses video devices or web cameras to provide sign language or spoken language interpreting services, through a remote or offsite interpreter, to facilitate communications between people with a communication barrier. In a typical VRI situation, the two parties are located together at one location with a videophone or web camera, and a television or computer screen. The interpreter works from another location, also using a videophone or web camera and television or computer screen.

**Video Relay Service (VRS):** VRS, also sometimes known as a Video Interpreting Service, is a videotelecommunication service that allows deaf, hard-of-hearing and speech-impaired individuals

to communicate with hearing people over video telephones or similar technologies in real-time, via a sign language interpreter. Unlike VRI, all parties are at different locations.

### Intercommunication Service Providers

(Contact information listed below)

	IP Captioned Telephone	IP Relay	VRI	VRS
<b>Kansas</b>				
Nexus Interpreting			X	
<b>Missouri</b>				
ASL Interpreter Connect, LLC			X	
<b>National</b>				
Communication Access Center of the Deaf and Hard of Hearing		X		X
Communication Axxess Ability Group			X	X
Convo Communications, LLC				X
CSDVRS (ZVRS)			X	X
Hamilton Relay, Inc.	X	X		
Healinc Telecom, LLC				X
Purple Communications, Inc.	X	X	X	X
Sorenson Communications, Inc.	X	X		X

### Kansas

#### **Nexus Interpreting**

P.O. Box 3226, Olathe, KS 66063

Phone: 913-220-2333

Email: [info@nexusinterpreting.com](mailto:info@nexusinterpreting.com)

*Provides VRI services.*

## Missouri

### **ASL Interpreter Connect, LLC**

Lee's Summit, MO 64081

Phone: 816-533-7011 Fax: 866-302-9587

Email: kris@aslic.net

Website: www.aslic.net

*Provides VRI services. Go to website and click "Make a Request."*

## National

### **Communication Access Center of the Deaf and Hard of Hearing**

1505 W. Court St., Flint, MI 48503

Phone: 810-239-3112

Website: www.cacdhh.org

*Provides VRS and IP Relay services.*

### **Communication Access Ability Group**

P.O. Box 667020, Houston, TX 77266

Phone: 866-353-7268 (toll free) or 713-807-1176

Website: www.caag4.com

*Conditionally certified for VRS and VRI services.*

### **Convo Communications, LLC**

2603 Camino Ramon #200, San Ramon, CA 94583

Phone: 925-452-4745 Fax: 510-372-0431

Website: www.convorelay.com

*Conditionally certified for VRS services.*

### **CSDVRS (ZVRS)**

600 Cleveland St. #1000, Clearwater, FL 33755

Phone: 888-927-3877 Fax: 727-443-1537

Website: www.zvrs.com

*Provides VRS, Spanish VRS and VRI services.*



**Hamilton Relay, Inc.**

1001 12th St., Aurora, NE 68818  
Phone: 800-618-4781 Fax: 402-694-5037  
Website: [www.hamiltonrelay.com](http://www.hamiltonrelay.com)

*Provides IP Relay and IP Captioned Telephone services.*

**Healinc Telecom, LLC**

3333 Henry Hudson Parkway, Suite 1A, Riverdale, NY 10463  
Phone: 605-595-5746 Fax: 888-769-1962  
Website: [www.lifelinks.net](http://www.lifelinks.net)

*Provides VRS services with a specialty in working with health care providers.*

**Purple Communications, Inc.**

595 Menlo Drive, Rocklin, CA 95765  
Phone: 916-663-6914 Fax: 855-236-0840  
Website: [www.purple.us](http://www.purple.us)

*Provides VRS, IP Relay, IP Captioned Telephone, and VRI services.*

**Sorenson Communications, Inc.**

4192 S. Riverboat Road, Salt Lake City, UT 84123  
Phone: 801-287-9400 Fax: 801-287-9401  
Websites: [www.sorensonvrs.com](http://www.sorensonvrs.com), [www.siprelay.com](http://www.siprelay.com)

*Provides VRS, IP Relay, and IP Captioned Telephone services.*

**2020 Captioning**

P.O. Box 8593, Topeka, KS 66608  
Phone: 866-554-2099  
Email: [jeanettechristin@cox.net](mailto:jeanettechristin@cox.net)

*Provides both captioning and visible sign language interpreter services for public information and warnings.*

## 2. MENTAL HEALTH SERVICES

### Kansas

#### **Johnson County Mental Health Center**

*Serves children and adult residents of Johnson County, Kansas*

Phone: 913-831-2550 (main number) or 913-268-0156 (24/7 Crisis Line)

Emergency Contact: Susan Rome, 826-4134

Locations:

6440 Nieman, Shawnee, KS 66203

6000 Lamar, Mission, KS 66202

1125 W. Spruce, Olathe, KS 66061

11120 W. 65th St, Shawnee, KS 66203 (Adult Detox Unit — drugs/alcohol)

301 N. Monroe, Olathe, KS 66061 (Adolescent Center for Treatment — inpatient, drugs/alcohol)

#### **Guidance Center**

*Serves residents of Atchison, Jefferson and Leavenworth counties in Kansas*

Phone: 913-682-5118 (main number) or 888-260-9634 (24/7 Crisis Line)

Locations:

500 Limit St., Leavenworth, KS 66048

201 Main St., Suite 100, Atchison, KS 66002-2838

1102 Walnut, Oskaloosa, KS 66066-4203

#### **Wyandotte Center for Behavioral Health**

*Serves residents of Wyandotte County, Kansas*

Phone: 913-328-4600 (main number) or 913-788-4200 (24/7 Crisis Line)

Locations:

Washington West Building

7840 Washington Ave., Kansas City, KS 66112

(Therapy, intake, assessment for adults and youth)

47th Street Building  
1301 N. 47th St., Kansas City, KS 66102  
(Case management, psychiatric services, crisis clinic for adults and youth)

Homeless Outreach Office  
1321 N. 7th St., Kansas City, KS 66101

### **Elizabeth Layton Center**

*Serves Franklin and Miami counties in Kansas; county designated mental health agency.*

Phone: 800-241-1266 (After Hours Crisis Services)

Locations:

Main Office/Children & Family Services  
2537 Eisenhower Road, P.O. Box 677, Ottawa, KS 66067-0677  
Phone: 785-242-3780

Outpatient Clinical Services  
505 S. Hospital Drive, Paola, KS 66071  
Phone: 913-557-9096

Outpatient & CSS  
204 E. 15th St., P.O. Box 677, Ottawa, KS 66067-0677  
Phone: 785-242-3780

Community Support Services  
401 N. East St., Paola, KS 66071  
Phone: 913-557-9096

### **Bridge to Freedom, Inc.**

P.O. Box 85, Osawatomie, KS 66064

Phone: 913-755-4480

Email: [btfcro@hotmail.com](mailto:btfcro@hotmail.com)

*Bridge to Freedom is run by and for people who are psychiatric survivors in mental health recovery.*

### **Osawatomie State Hospital**

500 State Hospital Drive, Osawatomie, KS 66064

Phone: 913-755-7000

*Osawatomie State Hospital is an inpatient psychiatric hospital for adults that is accredited by the Joint Commission, certified by the Centers for Medicare and Medicaid Services, and licensed for 176 beds.*

## Missouri

### **The Whole Person, Inc.**

3710 Main St., Kansas City, MO 64111

Phone: 816-561-0304 Fax: 816-753-8163

Website: [www.thewholeperson.org](http://www.thewholeperson.org)

*The Whole Person serves the metro area, providing services at no cost for all people with disabilities and their families, and strives to help them identify and implement resources appropriate to their situations.*

### **Missouri Department of Mental Health**

Kansas City Regional Office

821 E. Admiral Blvd., P.O. Box 412557, Kansas City, MO 64106

Phone: 816-889-3400 or 800-454-2331 Fax: 816-889-3325

### **Tri-County Mental Health Services**

Multiple locations

Phone: 816-468-0400 (daytime) or 888-279-8188 (after hours)

Website: [www.tri-countymhs.org](http://www.tri-countymhs.org)

Contact: Jamie Wehmeyer

*Provides a variety of outpatient mental health services for children and adults in Clay, Platte, Ray counties. Service costs depend on income and insurance; sliding scale available.*

### **Comprehensive Mental Health Services**

17844 E. 23rd St., Independence, MO 64057-1840

Phone: 888-279-8188 (24-Hour Crisis Hotline)

*Serves Northeast Jackson County.*

### **Truman Medical Center (TMC)**

300 W. 19th Terrace, Kansas City, MO

Phone: 816-404-5709 (Main), 816-404-1000 (Hospital Hill) or  
816-404-7000 (Lakewood)

*Serves: Jackson County, MO.*

### **3. DIALYSIS SERVICES**

#### **Kansas**

##### **Da Vita INC**

3737 State Ave., Kansas City, KS  
Phone: 913-233-0536

##### **Da Vita INC**

21 N. 12th St., Kansas City, KS  
Phone: 913-371-0632

##### **Da Vita Wyandotte West Dialysis**

8919 Parallel Parkway, Suite 121, Kansas City, KS  
Phone: 913-287-0200

##### **Renal Advantage**

6401 Parallel Ave., Kansas City, KS  
Phone: 913-299-1044

##### **Kansas Dialysis LLC**

330 Arkansas St., Suite 100, Lawrence, KS  
Phone: 785-843-2000

##### **Da Vita INC**

501 Oak, Leavenworth, KS 66048  
Phone: 913-651-1431

##### **Fresenius Medical Care**

11313 Ash, Leawood, KS  
Phone: 913-498-1780

##### **Da Vita Lenexa Dialysis**

8630 Halsey St., Lenexa, KS  
Phone: 913-894-1100

##### **Da Vita Olathe**

732 W. Frontier Lane, Olathe, KS  
Phone: 913-390-4937

## **Johnson County Dialysis**

10453 W. 84th Terrace, Overland Park, KS

Phone: 913-492-2044

## **Missouri**

### **Dialysis Center Inc.**

17045 S. 71 Hwy., Belton, MO

Phone: 816-322-4034

### **Cameron Dialysis**

1600 E. Evergreen, Cameron, MO

Phone: 816-649-3398

### **Da Vita INC**

1003 W. 4th St., Cameron, MO

Phone: 816-632-6056

### **DSI**

308 Galaxie Ave., Harrisonville, MO

Phone: 816-380-2004

### **Fresenius Medical Care Dialysis Center Point**

19401 E. 37th Terrace Court, Suite 20, Independence, MO

Phone: 816-795-6559 or 816-795-0471

### **Fresenius Medical Care**

1135 S. Claremont, Independence, MO

Phone: 816-836-1220

### **Da Vita Hospital Hill Dialysis**

2250 Holmes, Kansas City, MO

### **Da Vita Platte Woods**

7667 Prairie View Road, Kansas City, MO

Phone: 816-746-5542

### **Dialysis Clinic INC**

650 Carondelet Drive, Kansas City, MO

Phone: 816-941-0595

### **Dialysis Clinic INC**

6530 Troost Ave., Suite B, Kansas City, MO

Phone: 816-363-8228

**DSI Dialysis**

3947 Broadway, Kansas City, MO  
Phone: 816-531-1181

**DSI KC**

4333 Madison Ave., Kansas City, MO  
Phone: 816-756-0645

**Fresenius Medical Care**

6400 Prospect, Kansas City, MO  
Phone: 816-444-2096

**Fresenius Medical Care**

2502 Summit, Kansas City, MO  
Phone: 816-531-1118

**Penn Valley Dialysis**

2502 Summit, Kansas City, MO  
Phone: 816-531-1118

**Dialysis Clinic Inc.**

219 N.W. Executive Way, Lee's Summit, MO  
Phone: 816-554-2711

**Da Vita Liberty**

2525 Glenn Hendren Drive, Liberty, MO  
Phone: 816-781-4422

**Da Vita Northland Kidney**

2750 Clay Edwards Drive, Suite 504, North Kansas City, MO  
Phone: 816-842-0076

**Fresenius Medical Care**

11503 E. 63rd St., Raytown, MO  
Phone: 816-353-1080

**Raytown Dialysis**

11503 E. 63rd St., Raytown, MO  
Phone: 816-353-3080

**Letholt Dialysis Center**

906 Wollard Blvd., Richmond, MO  
Phone: 816-776-2777

**Da Vita INC**

408 N.W. Business Park Lane, Riverside, MO

Phone: 816-505-2772

**Da Vita St. Joseph**

5514 Corporate Drive, St. Joseph, MO

Phone: 816-671-1948



## 4. PHARMACEUTICALS, MEDICAL AND PHYSICAL ASSISTANCE SUPPLIES

### ■ 24-HOUR PHARMACIES

#### Kansas

##### **CVS**

8101 State Ave., Kansas City, KS  
Phone: 913-299-1224

##### **CVS**

7501 Metcalf, Overland Park, KS  
Phone: 913-642-6330

##### **Walgreens**

7500 Metcalf, Overland Park, KS  
Phone: 913-341-1725

##### **Walgreens**

15100 W. 87th St. Parkway, Lenexa, KS  
Phone: 913-438-5172

##### **Walgreens**

7739 State Ave., Kansas City, KS  
Phone: 913-788-8168

#### Missouri

##### **CVS**

3825 South Noland Road, Independence, MO  
Phone: 816-254-6002

##### **CVS**

1914 Swift Ave., North Kansas City, MO  
Phone: 816-221-1603

##### **CVS**

409 E. North Ave., Belton, MO  
Phone: 816-331-9716

##### **CVS**

7107 N. Oak Trafficway, Gladstone, MO  
Phone: 816-436-3200

### **Walgreens**

1701 N.W. State Route 7, Blue Springs, MO

Phone: 816-220-3620

### **Walgreens**

3915 S. Noland Road, Independence, MO

Phone: 816-254-8748

### **Walgreens**

3845 Broadway, Kansas City, MO

Phone: 816-254-8748

### **Walgreens**

2630 N.E. Vivion Road, Kansas City, MO

Phone: 816-459-7175

### **Walgreens**

1191 W. Kansas St., Liberty, MO

Phone: 816-781-9347

## ■ **PRESCRIPTION WAIVERS**

These agencies are utilized to request waivers from the Center for Medicaid Services to obtain emergency prescription refills. These services are not for rapidly obtaining waivers for prescriptions but may be helpful in the recovery phase.

### **Kansas**

#### **Kansas Department of Health and Environment, Homeland Security Operations, Bureau of Community Health Systems**

Phone: 785-291-3065

Email: [mmcnulty@kdheks.gov](mailto:mmcnulty@kdheks.gov)

Website: [www.kdheks.gov/cphp](http://www.kdheks.gov/cphp)

### **Missouri**

#### **Department of Health and Senior Services**

P.O. Box 570, Jefferson City, MO 65102

Phone: 800-392-0272

Email: [DRMS@health.mo.gov](mailto:DRMS@health.mo.gov)

Contact: Public Health Emergency Operations Center

## ■ OXYGEN

See Appendix C for an overview of the different types of oxygen delivery systems.

### Kansas

#### **Airgas**

1845 Foxridge Drive, Kansas City, KS 66103  
Phone: 913-671-7820

#### **Critical Home Health Services, Inc.**

1006 W. 6th St., Lawrence, KS 66044  
Phone: 785-749-4878

#### **Leavenworth Home Health Equipment**

1914 S. 4th St., Leavenworth, KS 66048  
Phone: 913-651-0202

#### **Apria Healthcare**

9500 Widmer Road, Lenexa, KS 66215  
Phone: 913-495-8444

#### **Mobile Medicare, Inc.**

104 Lackman Road, Lenexa, KS 66219  
Phone: 913-438-9393

#### **Sleepcair**

14333 W. 95th St., Lenexa, KS 66215  
Phone: 913-438-8200

#### **Airgas Puritan Medical**

9101 Bond St., Overland Park, KS 66214  
Phone: 913-894-2870

#### **Praxair**

20400 Webster St., Spring Hill, KS 66083  
Phone: 913-686-2704

### Missouri

#### **Lincare**

2800 S.W. Eastbound U.S. 40 Hwy. Blue Springs, MO 64103  
Phone: 816-224-0202

**Harrisonville Home**

204 Oriole St., Harrisonville, MO 64701

Phone: 816-887-0255

**Airgas**

18200 Truman Road, Independence, MO 64056

Phone: 816-796-6676

**Apria Healthcare**

67 Southwest Blvd., Kansas City, KS 66103

Phone: 913-671-1869

**Reliable Medical Supply, Inc.**

1146 W. Cambridge Circle Drive, Kansas City, KS 66103

Phone: 913-722-2960

**Able-Care Home Respiratory**

5911 N.W. Barry Rd., Kansas City, MO 64154

Phone: 816-587-4640

**American Home**

1500B N.W. Vivion Road, Kansas City, MO 64118

Phone: 816-505-7864

**Hyperbaric Oxygen**

1000 Carondelet Drive, Kansas City, MO 64114

Phone: 816-943-4600

**Med4Home**

10800 Congress Ave., Kansas City, MO 64153

Phone: 816-801-7400

**Praxair**

6701 St. John Ave., Kansas City, MO 64123

Phone: 816-241-8282

**Apria Healthcare**

255 N.W. Victoria Drive, Lee's Summit, MO 64086

Phone: 816-246-5937

**Home Care Medical Equipment**

1282 N.W. Main St., Lee's Summit, MO 64086

Phone: 816-554-3314

### **Sleepcair**

3411 N.E. Ralph Powell Road, Lee's Summit, MO 64064

Phone: 815-525-6565

### **Summit Medical Inc.**

2321 N.E. Independence Ave., Lee's Summit, MO 64064

Phone: 816-525-5155

### **Mobile Med Care**

6602 Royal St., Pleasant Valley, MO 64068

Phone: 816-407-1132

### **Economy Health Mart**

101 N. Thornton St., Richmond, MO 64085

Phone: 816-776-3315

### **Randolph Medical Plus**

139 N. Belt Hwy, St. Joseph, MO 64506

Phone: 816-364-4357

### **Medical Gases-KC**

18611 County Road W, Smithville, MO 64089

Phone: 816-532-3355

## **REGIONAL CACHES**

There are three regional durable medical equipment trailers maintained by the American Red Cross. Each trailer contains the items listed below. To access, contact Sara Loar, mass care coordinator, 816-841-5241.

Medical cot with mattress and half-side rails.....	25
Linen set for cots .....	25
Sheets for cots.....	2
Privacy screen, three panel castors .....	10
Portable ramps .....	2
Portable cribs/playpens (with additional pads/covers) .....	5
Visual language translator — disaster assistance .....	10
Wheelchair, adult, extra large (to 450 lb. capacity with elevating leg rest); may require up to 60 inches clearance to operate.....	1
Wheelchair, adult, with elevating leg rest .....	1

Walker, dual release with wheels (bariatric).....	2
Walker, dual release with wheels .....	1
Canes, quad (bariatric) .....	2
Canes, quad, large-base .....	2
Crutches, adult .....	2
Portable TTY w/cell phone connection .....	1
3-in-1 commode for over toilet.....	2
Toddler potty seat .....	5
Bedside commodes (450 lb. capacity) .....	2
Bedpans .....	2
Shower chair with back rest (bariatric) .....	2
Infant bathing basin .....	5
Handheld shower with 84" hose .....	2
Hoyer lift (450 lb.) .....	1
Hoyer divided leg swing.....	1
Gait belts .....	2
Power strips (6 ft. length) .....	10
Page magnifiers (lighted) .....	5
Braille sign: Family Restroom.....	2
Braille sign: To Exit.....	10
Braille sign: Not an Exit .....	10
Braille sign: Ramp .....	2
Braille sign: Men .....	3
Braille sign: Women.....	3
Automatic blood pressure cuff, adult with batteries, x-large.....	1
Refrigerator, counter height, no freezer .....	1
Biohazard bags, box of 24 .....	3
Pill crusher.....	2
Pill cutter.....	1
Dressing aid stick .....	5
Automatic blood pressure cuff, adult with batteries, standard.....	2
Isolation mask (box of 50) .....	5
Battery chargers, universal.....	1
Electrical receptacle covers (36-count package).....	5
Wheelchair transfer boards.....	1
Air pump (bicycle type, for wheel chairs and other inflatables) .....	1
Infant/small child feeding spoons.....	10

Waterproofing pads (CHUX), box of 24 .....	2
Emesis basin (shallow) .....	6
Blood glucose meter kit .....	2
Back support .....	1
T.E.D. compression stockings, medium .....	2
T.E.D. compression stockings, large.....	2
T.E.D. compression stockings, x-large .....	2
Diapers, adult, x-large (case) .....	1
Diapers, adult, large (case).....	1
Diapers, adult, medium (case).....	1
Diapers, adult, small (case) .....	1
Patient gloves, non-latex, box of 100 .....	2
Patient gloves, non-latex, box of 100 .....	2
Non-latex cleaning gloves, box of 100 .....	1
Sharps container (to dispose used needles) .....	2
Nebulizer.....	1
Disposable nebulizer kit.....	1
Standard first aid kit.....	1
Colostomy/ileostomy bag (1 box).....	1
IV Pole, five castor.....	2
Instant heat (package).....	3
Trach care tray.....	1
Colostomy skin prep (box of 50 wipes) .....	1
TELFSA dressings, sterile (box of 100) .....	1
Bedside drainage collectors .....	2
Cervical collar, universal size.....	1
Alcohol prep pads (box of 200) .....	2
Instant ice (package).....	3
Cannulas nasal oxygen tubes (disposable) .....	5
Spray bottle (6 oz) .....	2
Bleach, chlorine.....	1
Bucket, 2.5 gallon.....	1
Distilled water (for humidifiers), gallon.....	2
Sterile gauze sponges, 4x4 (boxes of 50) .....	1
15kW portable generator.....	1

## VENDOR CACHES

Contact information for vendors shown in this chart can be found on the following pages.

	Bariatric beds	Bedpans	Blood glucose meters	Blood pressure cuffs	Canes	White Canes	Catheters	Colostomy supplies	Commodes	CPAP and BIPAP machines	Crutches	Dressing aids	Egg crate padding	Handheld shower	Nebulizers	Patient lifts	Privacy screens	Shower chairs	Walkers	wheelchairs
<b>Kansas</b>																				
Lincare	X				X				X		X				X				X	X
Georgetown Health Care Ctr.		X		X	X		X	X	X		X		X		X				X	X
Great Plains Medical Services		X		X	X		X		X		X	X	X	X	X	X		X	X	X
American Care Equipment		X		X	X						X	X	X		X	X		X	X	X
KC Home Medical Supply		X		X	X		X		X		X		X		X			X	X	X
<b>Missouri</b>																				
HMP DME Services	X				X				X		X				X	X		X	X	X
Medic House of Independence		X	X	X	X		X		X		X	X	X	X	X			X	X	X
Advanced Medical DME									X	X			X							
Doctors Equip. Services, Inc.		X		X	X		X		X		X	X	X	X	X	X	X	X	X	X
Ostomy Care Center							X	X												
Sizewise Rentals	X								X							X		X	X	X



## Kansas

### **Lincare**

104 Greystone, Kansas City, KS 66103  
Phone: 913-371-3377

### **Georgetown Health Care**

5605 Merriam Drive, Merriam, KS 66203  
Phone: 913-362-0313

### **Great Plains Medical**

1849 S. Ridgeview Road, Olathe, KS 66062  
Phone: 866-482-3800

### **American Care Equipment**

8724 Grant, Overland Park, KS 66121  
Phone: 913-383-3456

### **Kansas City Home Medical Supplies**

9538 Nall Ave., Overland Park, KS 66207  
Phone: 913-385-2020 (day) or 913-980-4393 (night)

### **Coalition for Independence**

4911 State Ave., Kansas City, Kansas 66102  
Phone: Free: 866-201-3829 Fax: 913-321-5182  
TDD: 913-321-5216

*Provides gently used durable medical equipment such as strollers and tricycles, bath and shower chairs, canes and crutches, car seats, commodes and toileting aids, power chairs and scooters, communication technology and switches, manual wheelchairs, hospital bed and patient lifts, standers and positioning equipment, walkers and other assistive devices. Provided free of charge.*

### **Cancer Action**

1600 Washington Blvd., Kansas City, KS 66102  
Phone: 913-321-8880 Fax: 913-236-8884  
Office Hours: Mon. and Thurs., 8:30a.m.-4:30 p.m.

*Serves metro area. Provides various medical items to those being treated for and recovering from cancer. Supplies wigs, breast prosthesis, nutritional supplements, medical equipment and supplies*

*(such as walking canes, wheelchairs, bath chairs), sanitary items, prescription assistance, blankets and comfort items. Provided free of charge.*

**Access Medical LLC/Home Medical Equipment**

Phone: 877-936-8222 or 913-268-4442

**American Cancer Society**

Service and Rehabilitation

Louisburg, KS 66053

Phone: 913-837-2148

*Provides some durable medical equipment. Free transportation for cancer patients to and from treatment*

**Apria**

9500 Widmer, Lenexa, KS 66215

Phone: 913-492-2212 or 800-255-0503

*Vendor of durable medical equipment and oxygen.*

**Baseline Medical Equipment & Supplies**

1302 S. Main, Ottawa, KS 66067

Phone: 877-242-8813 or 785-242-8813

**Lincare**

308 Main St., Ottawa, KS 66067

Phone: 785-242-8481

**Miller Pharmacy**

2 E. Peoria, Paola, KS 66071

Phone: 913-294-2715

**Regional Health Care**

Garnett, KS 66032

Phone: 866-654-5700 or 785-448-5700

**Senior Center**

815 6th St., Osawatomie, KS 66064

Phone: 913-755-4786

## Missouri

### **Complete Medical Homecare, Inc.**

208 Sunrise Drive, Raymore, MO 64083

Phone: 816-322-8802 or 800-903-8802 Fax: 866-683-7960

Duane Flagg, Branch Manager

*Serve entire KC metro area; full-line home medical equipment, respiratory therapy services, extensive knowledge of area Home Health Services.*

### **HMP DME Services**

400 S.E. Brizendine Road, Blue Springs, MO 64014

Phone: 816-220-9990

### **Medic House of Independence**

1101 S. Crysler, Independence, MO 64052

Phone: 816-461-7676

### **Advanced Medical DME**

9151 N.E. 81st St., Suite 250C, Kansas City, MO 64158

Phone: 913-721-5511 (day) or 913-681-5016 (night)

### **Doctors Equipment Service, Inc.**

6021 Troost Ave., Kansas City, MO 64110

Phone: 816-523-6644 (day) or 816-536-2228 (night)

### **Ostomy Care Center, Inc.**

102 W. 39th St., Kansas City, MO 64111

Phone: 816-753-6446

### **Sizewise Rentals**

1600 W. 16th St., Kansas City, MO 64102

Phone: 800-814-9389

## 5. WOODY DEBRIS REMOVAL

The following organizations can provide debris removal from the person's yard to the street for sanitation pickup.

### Missouri

#### **United Methodist**

Dan Steska, Creative Ministry  
Columbia, Missouri  
Phone: 573-474-7155

Local Contact: Kevin Fisher  
Phone: 816-719-3714

*Insurance coverage offered, but must be purchased by individual churches prior to deployments*

#### **Southern Baptist**

Dwain Carter, Missouri Baptist Convention  
Missouri Disaster Response  
Phone: 573-586-9929  
Email: [dcarter@mobaptist.org](mailto:dcarter@mobaptist.org)

Local Contacts:

Ron Pruett  
Phone: 816-695-6822

Phil Johnson, Pleasant Valley Baptist Church  
Phone: 816-781-5959

Randy Shipman, Clinton Baptist Church  
Phone: 660-885-2211

Butch Langford, Clinton Baptist Church  
Phone: 660-885-4785

**WORLD RENEW Disaster Response Services**

400 76th St. S.W., Suite 17, Byron Center, MI 49315

Regional Contacts:

Ed and Helen Mulder, Regional Managers (Iowa, Illinois, Indiana,  
Minnesota, Missouri, Wisconsin)

8212 Howard Avenue, Munster, IN 46321

Phone: 219-789-9780 or 219-789-9788

*Does not provide insurance coverage for teams.*

**AmeriCorp**

Missouri Community Service Commission (MCSC)

Linda Thompson, Harry S. Truman Building, Room 770

301 West High Street, P.O. Box 118, Jefferson City, MO 65102

Phone: 573-751-7488

Email: [linda.thompson@ded.mo.gov](mailto:linda.thompson@ded.mo.gov)

## 6. ASSISTED TRANSPORTATION SERVICES

### LOCAL GOVERNMENT RESOURCES

#### **Kansas City Area Transportation Authority**

1200 E. 18th St., Kansas City, MO 64108

Phone: 816-346-0200 (24-hour line)

Accessible capacity: All passenger buses are handicap accessible; eight cutaway vans with two to three wheelchair stations; three handicap-accessible sedans

Emergency Availability: Could be available

Drivers have background checks?: Yes

Cost: To Be Determined

#### **Jackson County Board of Services**

8600 Old 23, Kansas City, MO 64101

Phone: 816-461-3652 (Bob Price) or 816-363-2000 (24-hour line)

Service area: Restricted to Jackson County

Accessible capacity: 32 handicap-accessible buses

Emergency Availability: Could be available

Drivers have background checks?: Yes

Cost: No cost

#### **Johnson County Transit**

1701 Ws 56 Highway, Olathe, KS 66061

Phone: 913-782-2210

Accessible capacity: 40 to 50 large handicap-accessible buses;

40 to 50 cutaway handicap-accessible vans (18 passenger)

Emergency Availability: Could be available

Drivers have background checks?: Yes

Cost: Yes

#### **General Public Transportation**

130 S. Main St., Ottawa, KS 66067

Phone: 785-242-7440

Service area: Restricted to Miami County

Accessible capacity: three handicap-accessible buses (eight to 10 passengers); one single passenger handicap-accessible van

Emergency Availability: Could be available

Drivers have background checks?: Yes

Cost: To Be Determined

### **General Public Transportation**

500 Limit, Leavenworth, KS 66408

Phone: 913-682-5118

Accessible capacity: three handicap-accessible buses (59 to 71 passenger); four handicap-accessible vans (12 to 16 passenger)

### **The JO Bus Phone**

1701 W. 56 Highway, Olathe, KS 66061

Phone: 913-782-2210

*Public transportation system for Miami County.*

### **Area Agency on Aging — East Central Kansas**

132 S. Main, Ottawa, KS 66067

Phone: 785-242-7200

*Provides information and assistance regarding adult day care, housekeeping, long term facilities, meals and rides.*

### **Louisburg Senior Center**

504 S. Metcalf, Louisburg, KS 66053

Phone: 913-837-5113

### **Osawatomie Area Transportation**

Community Senior Service Center

815 6th St., Osawatomie, KS 66064

Phone: 913-755-4786

### **Paola Senior Center**

121 W. Wea, Paola, KS 66071

Phone: 913- 294-4630

### **City of Bonner Springs — Tiblow Transit**

205 E. Second St., P.O. Box 38, Bonner Springs, KS 66012

Phone: 913-422-1020 (main office) or 913-486-3721 (24-hour line); Fax 913-441-1366

To schedule a ride (for the public): 913-422-5355

Hours: M-F, 8:30 a.m.-4:30 p.m.

Service area: Within the city limits of Bonner Springs and to a specific boundary area in Kansas City, Kan.

Accessible capacity: two vans (15 passenger with one wheelchair position, 12 passenger with two wheelchair positions)  
Emergency Availability: Could be available  
Drivers have background checks?: Yes  
Cost: No cost

### **Unified Government Transit**

5033 State Ave., Kansas City, Kan.  
Phone: 913-573-8351 Fax: 913-573-8315  
24-hour lines: 816-289-2147, 816-289-0769 or 913-708-4667  
Email: [ugtransit@wycokck.org](mailto:ugtransit@wycokck.org)  
Office Hours: M–F, 8 a.m.–5 p.m.  
Service area: Restricted to Wyandotte County  
Accessible capacity: four handicap-accessible buses (28 passenger); 17 cutaway conversion vans (18 to 22 passenger)  
Emergency Availability: Could be available  
Drivers have background checks?: Yes  
Cost: Yes

### **Wyandotte County Dial-A-Ride program:**

Phone: 913-573-8351  
Cost: \$3 each way

*Provides pre-reserved transportation services (Monday through Friday) to clients whoe are certified as disabled.*

### **Leavenworth County Council on Aging**

Contact: Linda Lobb, Director  
Phone: 913-684-0777

### **True Transport**

Phone: 816-437-4385  
Email: [truetransport@hotmail.com](mailto:truetransport@hotmail.com)  
Cost: Flat hourly rates, accepts Kansas Medicaid

*Specializes in wheelchair transportation, has a fleet of ADA vehicles.*



## SERVICES FOR KANSAS MEDICAID CONSUMERS

### Children's Mercy Family Health Partners

Phone: 800-890-6026

*Provides rides to the primary care physician (PCP), pharmacy or WIC. Must call 72 hours prior to appointment. Medicaid may also be able to pay for gas if client is being given ride by someone else.*

### Access2Care

Phone: 855-345-6361

*Managed care transportation company for Kansas Medicaid recipients.*

### Medical Transportation Management (MTM)

Phone: 888-561-8747

Website: [www.mtm-inc.net](http://www.mtm-inc.net)

*Managed care transportation company for Kansas Medicaid recipients.*

### Logisticare

Percy Day

Phone: 800-243-8860 ext. 208

Email: [percy.day@logisticare.com](mailto:percy.day@logisticare.com)

Rita Preble

Phone: 800-243-5560 ext. 212

Email: [ritap@logisticare.com](mailto:ritap@logisticare.com)

*Managed care transportation company for Kansas Medicaid recipients.*

## SCHOOL BUS SERVICES

### First Student

(includes former Laidlaw and Ryder services)

6207 N.W. Bell Road, Kansas City, MO 64152

Phone: 816-741-4023 or 913-231-4064 (24-hour line)

Accessible capacity: 100 handicap-accessible buses (72 passenger); 100 handicap-accessible vans (15 to 20 passenger)

Emergency Availability: Could be available

Drivers have background checks?: Yes

Cost: Yes

## **Durham School Services**

318 Cedar St., Pleasant Hill, MO 64080

Phone: 816-540-4610

Accessible capacity: two handicap accessible buses (24 and 28 passenger with one to four wheelchair stations)

Emergency Availability: Could be available

Drivers have background checks?: Yes

Cost: Yes

## **PRIVATE BUSINESSES**

### **Sunset Tours**

7700 Irwin Road, Raytown, MO 64138

Phone: 816-356-5557 or 816-283-7256 (24-hour line)

Accessible capacity: two passenger buses (40 and 56 passenger with potential for 10 wheelchair stations each)

Emergency Availability: Could be available

Drivers have background checks?: Yes

Cost: Yes

### **Heartland Motor Coach/Heartland Trailways**

1100 McGee St., Kansas City, MO 64106

Phone: 816-221-4655 or 816-875-6631 (24-hour line)

Service area: Entire metro

Accessible capacity: 25 motorcoaches, two with handicap accessibility

Emergency Availability: Could be available

Drivers have background checks?: Yes

Cost: TBD

### **Arrow Stage Lines**

401 Charlotte St., Kansas City, MO 64106

Phone: 816-453-8727

24-Hour Contacts: Darrell Barker, 816-519-4737; Ken Mourey, 816-812-7390; Chuck Gumels, 816-560-4160

Service area: Entire metro

Accessible capacity: Two full-size 56 passenger motorcoaches with wheelchair lifts (room for two wheelchairs on board);

One 27 passenger mini bus with wheelchair lift (room for two wheelchairs on board)

Emergency Availability: Could be available

Drivers have background checks?: No

Cost: TBD

### **Masters Transportation**

15211 S, 71 Highway, Kansas City, MO 64147

Phone: 816-318-9988

24-Hour Contact: Adam Castro, 913-626-9598

Service area: Entire metro

Accessible capacity and costs: One MV-1 six-plus-one wheelchair-specific vehicle, about the same size as a minivan. Vehicle is equipped with an automatic ramp and is the only one made specifically for mobility purposes; \$125/day (250 miles/day, \$0.339/mile overage); or \$750/week (1,300 miles/week, \$0.39/mile overage). Twelve-plus-two and 16-plus-two wheelchair accessible vehicles with Braun ramps and spots for two wheelchairs; \$245/day (250 miles/day, \$0.39/mile overage); or \$1,350/week (1,300 miles/week, \$0.39/mile overage)

Emergency Availability: Could be available

Drivers have background checks?: Do NOT provide drivers

### **Easton Bus Service Inc.**

1320 Ottawa St., Leavenworth, KS 66048

Phone: 913-682-2244

Service area: 100-mile radius (KC Metro area)

Accessible capacity: Four small school buses with accessibility

Emergency Availability: Could be available

Drivers have background checks?: Yes

Cost: TBD

### **Mid-America Transportation**

2324 Main St., Lexington, MO 64067

Phone: 660-259-3836

24-Hour Contact: Justin Beal, 816-661-3836

Service area: Entire metro

Accessible capacity: Four small school buses with accessibility

Emergency Availability: Could be available

Drivers have background checks?: Yes  
Cost: TBD

## **OTHER SERVICES**

### **Della Lamb Transit Department**

3100 E. 12th St., Kansas City, MO 64127  
Phone: 816-241-8822 or 816-255-0416 (24-hour line)  
Accessible capacity: Four handicap-accessible vans (each 15 passenger with two to three wheelchair stations)  
Emergency Availability: Could be available  
Drivers have background checks?: Yes  
Cost: TBD

### **Older Adults Transportation Service (OATS)**

2109 Plaza Drive, Harrisonville, MO 64701  
Phone: 816-380-7433 or 816-804-2646 (24-hour line)  
Service area: Restricted to Jackson, Cass, Clay and Platte counties  
Accessible capacity: 58 handicap accessible minivans (one to 24 passenger with one or two wheelchair stations)  
Emergency Availability: Could be available  
Drivers have background checks?: Yes  
Cost: Yes

### **The Whole Person, Inc.**

3710 Main St., Kansas City, Mo. 64111  
Phone: 816-561-0304 Fax: 816-753-8163  
Website: [www.thewholeperson.org](http://www.thewholeperson.org)  
Service area: KC Metro area

*The Whole Person provides services at no cost for all people with disabilities and their families, and strives to help them identify and implement resources appropriate to their situation*

## 7. UNDERAGE/MINORS SERVICES

### UNACCOMPANIED MINOR CHILD CARE

#### Church of the Brethren

601 Main St., P.O. Box 188, New Windsor, MD 21776

Phone: 800-451-4407

Email: [cds@brethren.org](mailto:cds@brethren.org)

*Provides child disaster services*

#### Save the Children

54 Wilton Rd., Wetport, CT 06880

Phone: 203-221-4000

*Provides child-friendly spaces within shelters.*

### REUNIFICATION

#### Child Search

Contact: Lt. Kelly Bailiff, Wyandotte County Sheriff's Office

Phone: 913-645-1288

Services provided: Working with the National Center for Missing and Exploited Children, Child Search facilitates reunification of unaccompanied minors. Temporary housing is available through the Wyandotte County Sheriff's Office and all workers are trained by the National Center for Missing and Exploited Children. This service could be made available to all jurisdictions in the region.

#### American Red Cross Safe and Well

Website: <https://safeandwell.communityos.org/cms/>

#### National Center for Missing and Exploited Children

Charles B. Wang International Children's Building

699 Prince St., Alexandria, VA 22314

Phone: 800-843-5678 or 703-224-2150 Fax: 703-224-2122

Website: [www.missingkids.com](http://www.missingkids.com)

## 8. SOCIAL SERVICES

### SENIOR SERVICES

#### National

##### **Alzheimer's Association Safe Return**

2323 Colorado Blvd., Turlock, CA 95380

Phone: 888-572-8566 or 800-625-3780 (24-hour emergency response line)

Website: [www.alz.org/care/dementia-medic-alert-safe-return.asp](http://www.alz.org/care/dementia-medic-alert-safe-return.asp)

#### Kansas

##### **Elder Abuse & Neglect Hotline**

Domestic/community abuse:

Kansas Department for Aging and Disability Services

Phone: 800-922-5330 (24/7)

Nursing home, hospital, home health agency, etc., abuse or neglect:

KDHE Bureau of Health Facilities

Phone: 800-842-0078

##### **Sunflower Friendship Meals/Mid-America Nutrition Program**

1538 Industrial Ave., Ottawa, KS 66067

Phone: 785-242-8341 or 800-223-6325

*Provides meals for home delivery*

##### **Louisburg Senior Citizen Center**

504 S. Metcalf, Louisburg, KS 66053

Phone: 913-837-5113

*Daily, weekday meals served at the center or delivered to homes.*

*Activities and entertainment offered, exercise classes, prescription drugs, transportation services, legal services, videos, games and etc.*

### **Osawatomie Senior Citizen Center**

815 6th St., Osawatomie, KS 66064

Phone: 913-755-4786

Hours: M-F, 8 a.m.-4 p.m.

*Noon meals served daily. Activities and entertainment offered along with speakers on health related issues, legal aid, bingo and much more. On-call senior transportation services also available.*

## **Missouri**

### **Elder Abuse & Neglect Hotline**

Phone: 800-392-0210 (7 a.m.-midnight, 7 days/week)

### **Missouri Department of Health and Senior Services**

912 Wildwood, P.O. Box 570, Jefferson City, MO 65102

Phone: 573-751-6400 or 800-392-0272 (24/7 public health emergency hotline)

Website: <http://health.mo.gov>

### **Department of Aging**

Mid-America Regional Council

600 Broadway, Suite 200, Kansas City, MO 64105

Phone: 816-421-4980 or 800-593-7948

Hours: M-F, 8 a.m.-5 p.m.

Website: [www.marc.org](http://www.marc.org)

## **SENIOR CENTERS**

### **Belton Senior Center**

Deanna Sutton

609 Minnie Ave., Belton, MO 64012

Phone: 816-348-7410

Hours: M-F, 8 a.m.-3 p.m.

### **Cass County Senior Citizens Multipurpose Center**

Regina Saling

2400 Jefferson Parkway, Harrisonville, MO 64701

Phone: 816-380-8980

Hours: M-F, 9 a.m.-3 p.m.

### **Excelsior Springs Senior Center**

Denise Bedford  
112 Thompson, Excelsior Springs, MO  
Phone: 816-630-5955  
Hours: M-F, 9 a.m.-3 p.m.

### **Liberty Silver Center**

Chrissy Birdsell  
1600 Withers Road, Liberty, MO 64068  
Phone: 816-792-6083  
Hours: M-F, 9 a.m.-2 p.m.

### **Booth Manor Senior Center**

Pam Erby  
6111 E. 129th St., Grandview, MO 64030  
Phone: 816-966-8300  
Hours: M-F, 8:30 a.m.-1:30 p.m.

### **Buckner Senior Center**

Barbara Huffman  
611 S. Sibley, Buckner, MO 64016  
Phone: 816-650-3791  
Hours: M-F, 8 a.m.-3:30 p.m.

### **Christ the King Senior Center**

Lisa Tulp  
8510 Wornall Road, Kansas City, MO 64114  
Phone: 816-984-8765  
Hours: M-F, 8 a.m.-1:30 p.m.

### **Don Bosco Senior Center**

Anne Miller  
580 Campbell, Kansas City, MO 64106  
Phone: 816-421-3160  
Hours: M-F, 8:30 a.m.-4 p.m.

### **Guadalupe Center**

Linda Guerra-Lara or Paul Delgado  
1015 Avenida de Cesar Chavez (W. 23rd. St.), Kansas City, MO 64108  
Phone: 816-421-1015  
Hours: M-F, 8:30 a.m.-2 p.m.



**Hillcrest Community Center**

Brenda Foreman  
10401 Hillcrest Road, Kansas City, MO 64134  
Phone: 816-784-7000  
Hours: M-F, 7 a.m.-9 p.m.

**Robert J. Mohart Multipurpose Focus Center**

Martina Bowden  
3200 Wayne, Kansas City, MO 64109  
Phone: 816-513-4511  
Hours: M-F, 8 a.m.-3 p.m.

**Oak Grove Senior Center**

Joyce Eck  
1901 Broadway, P.O. Box 403, Oak Grove, MO 64075  
Phone: 816-690-8462  
Hours: M-F, 9 a.m.-3 p.m.

**Palmer Center**

Peggy Sowders  
218-A N. Pleasant, Independence, MO 64050  
Phone: 816-325-6200  
Hours: M-Thurs., 8 a.m.-7 p.m. ; Fri., 8 a.m.-5 p.m. ; Sat., 1-5 p.m.

**Vesper Hall Senior Center**

Marty Bears  
400 N.W. Vesper Road, Blue Springs, MO 64014  
Phone: 816-228-0181  
Hours: Mon., Tues., Thurs., 8 a.m.-9 p.m.; Wed., Fri., 8 a.m.-5 p.m.

**Westport Cooperative Services ( Central Presbyterian Church)**

Darla Heath  
3501 Campbell St., Kansas City, MO 64109  
Phone: 816-753-7039  
Homebound Meals Only

**Platte Senior Services, Inc.**

Kelley Moehlm  
11724 Plaza Circle, Suite 700, Kansas City, MO 64153  
Phone: 816-270-4100  
Hours: M-F, 9 a.m.-1:30 p.m.

## **Ray County Fellowship Center**

Pam Mills

1015 W. Royle, P.O. Box 207, Richmond, MO 64085

Phone: 816-470-5808

Hours: M-F, 9 a.m.-3 p.m.

## **YOUTH/CHILD**

### **Catholic Charities USA Disaster Response**

P.O. Box 17066, Baltimore, MD 21297

Phone: 703-236-6223

Email: [schambers@catholiccharitiesusa.org](mailto:schambers@catholiccharitiesusa.org)

*Provides a counseling program for children*

## **Appendix A — Developing Committee**

This directory was produced by the Mental Health and Functional and Access Needs Subcommittee of the Regional Homeland Security Coordinating Committee. The following committee members contributed to its development:

- Ken Cope, American Red Cross, Co-Chair
- Susan Rome, Johnson County Mental Health, Co-Chair
- Aly Breeze, Mid-America Regional Council
- Chris Carroll, Kansas City, Mo., Emergency Management
- Mary Carter, Coalition for Independence
- Suzanne Dennis, Johnson County Mental Health
- Anthony Fadale, Kansas State ADA Coordinator
- Jennifer Fales, KCMO Emergency Management
- Cory Fast, FEMA Region VII
- Margaret Fisher, FEMA Region VII (intern)
- Dante Gliniecki, SEMA
- Charity Hunter, MODHSS, Division of Senior and Disability Services
- Tanya Johannes, The Salvation Army
- Steve Johnston, Family Support Division, MDSS
- Gay Jones, FEMA Region VII
- Kam Kennedy, American Red Cross
- Aren Koenig, Center for Emergency Response and Terrorism, DHSS
- Rachel Labrado, Rehabilitation Services for the Blind
- Sara Loar, American Red Cross
- Erin Lynch, Mid-America Regional Council
- Bonnie Martin, KCMO Health Department
- Craig Martin, Kansas City Area Blind Amateur Radio Club
- Rekha Nanchal, Rehabilitation Services for the Blind
- Willa Patterson, National Federation for the Blind
- Ruby Polk, National Federation for the Blind
- Tiffany Radcliff, Western Missouri Mental Health
- Rebecca Rosenthal, Kansas Commission for the Deaf & Hard of Hearing
- Steve Smith, Citizen
- Pete Sturner, Platte County Emergency Management
- Tom Sweeney, The Whole Person
- Justin Sorg, Mid-America Regional Council
- Jennifer Tarwater, American Red Cross
- Gary Thurman, United Way of Greater Kansas City 2-1-1

## **Appendix B — Dietary Restrictions/Needs**

This section lists the most common medically related dietary restrictions currently recognized. It is not considered to be all inclusive, but to provide insight into a small cross-section of food-related clinical intolerances.

**DIABETES** — Essentially, the body's inability to produce insulin in sufficient quantities to regulate blood sugar levels. Dietary controls include avoiding sugar, starches (bread, potatoes, etc.), and carbohydrates (various types of sugars). Excess blood sugar can cause immediate life-threatening consequences.

**FOOD ALLERGIES** — Any type of food can trigger allergies in any particular individual. Nuts are the most common form of food allergy, with peanuts being number one. Allergic reactions can be potentially life threatening.

**GLUTEN-FREE (CELIAC DISEASE)** — An autoimmune disorder of the intestinal tract triggered by an allergic reaction to gluten. Gluten is found in products from wheat, rye, and barley, but residue can infiltrate other foods in proximity to those products. Although not immediately life threatening, gluten products can trigger potentially life-threatening complications.

**LACTOSE INTOLERANCE** — An inability to process the sugars found in milk/dairy products. Although not life threatening, digestive tract dysfunction can cause extreme discomfort in the afflicted person.

**LOW CHOLESTEROL** — Excess of cholesterol in the blood can cause damage to circulatory vessels. Although not immediately life threatening, a build up over time can lead to cardiac complications.

**MILK ALLERGY** — Milk allergy is a food allergy specific to dairy products ,distinct from lactose intolerance. Allergy to dairy products can lead to immediate life-threatening conditions.

**SODIUM/POTASSIUM** — Certain cardiac conditions and/or medications require strict dietary constraints on the amount of sodium and/or potassium. Excessively low and high levels of sodium/potassium can lead to cardiac complications that are immediately life threatening.

## Appendix C — Oxygen Delivery Systems

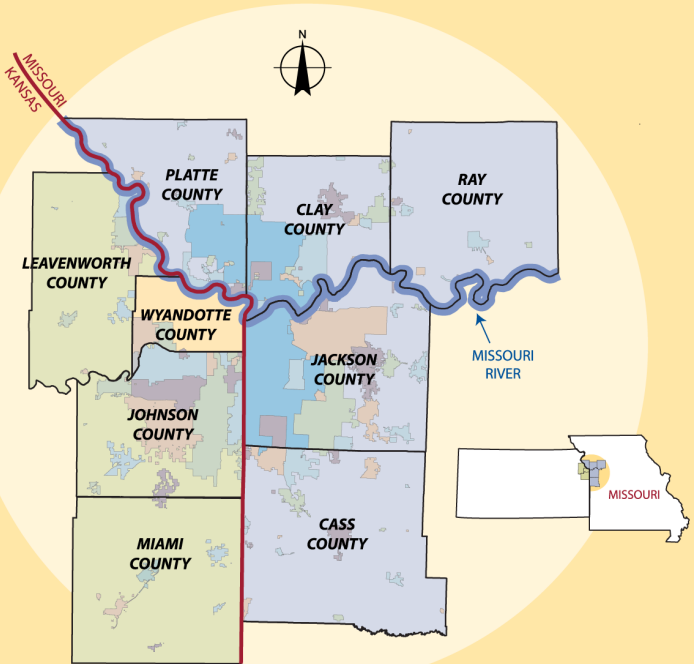
Oxygen therapy is the administration of oxygen at concentrations greater than normally available for the purpose of treating or preventing hypoxemia (not enough oxygen in the blood). Oxygen delivery systems are classified as stationary, portable or ambulatory and can be administered by nasal cannula, mask or tent. Oxygen used by consumers comes in several forms including:

- Compressed oxygen — oxygen that is stored as a gas in a tank. Tanks vary in size from very large to smaller, portable tanks. This system is often prescribed when oxygen is not needed constantly (for example, when it is only needed when performing physical activity).
- Liquid oxygen — oxygen that is stored in a large stationary tank that stays in the home. A portable tank is also available that can be filled from the stationary tank for trips outside the home. Oxygen is liquid at very cold temperatures. When warmed, liquid oxygen changes to a gas for delivery to the patient.
- Oxygen concentrator — electric oxygen delivery system approximately the size of a large suitcase. The concentrator extracts air from the room, separates the oxygen, and delivers it to the patient via a nasal cannula. This system is generally prescribed for patients who require constant supplemental oxygen or who must use it when sleeping.
- Oxygen conserving device — uses a sensor to detect when inspiration (inhalation) begins. Oxygen is delivered only upon inspiration, thereby conserving oxygen during exhalation. These systems can be used with either compressed or liquid oxygen systems.

For oxygen users in non-hospital or acute medical care facilities, these delivery systems are cross-transferable in disaster situations, meaning that one method of delivering oxygen can generally be substituted for another. Oxygen users in nursing homes, long-term care facilities or assisted living facilities with delivery systems that require electricity can, in emergencies, use manual oxygen delivery systems. Individuals living independently within the community use both manual oxygen delivery

systems and delivery systems that use electricity. Powered delivery systems are often used by people to address medical conditions such as sleep apnea or other conditions that require a continuous supply of oxygen. Strategies for delivering oxygen in response to a disaster that use a manual delivery system would be beneficial for both populations.

# Kansas City Region at a Glance



- 2 States
- 9 Counties
- 119 Cities
- 4,423 Square Miles
- 1.9 Million People**
- 31 Hospitals
- 34 EMS Agencies
- 81 Fire Departments/Districts
- 76 Police/Sheriff Departments
- 18 Emergency Operations Centers
- 11 Public Health Agencies

## Including:

385,420 people with functional/access needs:

- Hearing: 56,596
- Vision: 32,933
- Cognitive: 75,344
- Ambulatory: 110,469
- Self-Care: 39,060
- Independent Living: 71,018

207,261 people with limited English proficiency

418,000 people living below poverty levels

492,931 people under the age of 18

**MID-AMERICA REGIONAL COUNCIL**

**HOMELAND**



**SECURITY**

Mid-America Regional Council  
600 Broadway, Suite 200  
Kansas City, MO 64105  
[www.marc.org](http://www.marc.org)